



Set a Positive Tone:

All people living in London's community are entitled to the continued enjoyment of our neighbourhoods, but we also have responsibilities and obligations. Responsible behaviour on the part of all residents can only have a positive effect on the city relationship in London.

Citizens should be aware of all neighbourhood issues and City By-laws that might affect them. This guide provides tips on respecting your neighbours' homes, lifestyles and the London community as a whole. By following the Good Neighbour example, you will set a positive tone to the start of a new year living in London's community.

Property Maintenance Tips:

Alcohol: The Liquor License Act prohibits the consumption of alcohol anywhere other than a residence or a licensed area. A residence is defined as a place that is occupied as a dwelling and does not include public places where the general public has access.

- Prevent friends from wandering off from your party with open alcohol;
- Consider using non-breakable containers when outside;
- Plan ahead if you are entertaining friends where alcohol may be a factor.

Noise & Parties: You should be aware of the possible consequences to yourself and guests if you have a party and it becomes large and disruptive. The police have laid charges against individuals hosting large parties. These incidents attract the attention of the media and create negative stereotypes.

- Talk to your neighbours if you plan to have a party. Don't assume that telling your neighbours alleviates your responsibilities regarding noise and behaviour;
- Be considerate as ongoing noise is usually more of a problem than the occasional social gathering.



Property Maintenance Tips:

Property Upkeep: Everyone benefits from the proper upkeep of property. A clean neighbourhood protects housing values, looks nice and instills a sense of pride in the community. The City of London has by-laws related to the upkeep of property. It is important that tenants clarify with their landlord who is responsible for what.

- Keep your garbage and recycling in suitable containers or bags until it is ready to be put out for collection;
- Keep lawns, bushes, and trees trimmed and healthy;
- Properly dispose of old food and containers from your home as these items attract rodents and cockroaches.

Safety: Fire, Traffic and Carbon Monoxide: There are many things that one must consider when living in a community. It's important for everyone to ensure not only their own safety, but also the safety of the community.

- Ensure that you have proper and working smoke detectors on each floor and outside all bedrooms. You may want to consider a fire extinguisher;
- Be aware of suspicious individuals in your neighbourhood, consider joining a Neighbourhood Watch Program in your area;
- Install carbon monoxide detectors near sleeping areas and properly maintain chimneys / fuel burning equipment.

Summary: The information in this guide is an overview. Nevertheless, we hope that it has clarified what it takes to be a good neighbour and a responsible citizen of the City. The pressure on some family neighbourhoods from renters is now very great. The residents, in many cases, feel beleaguered and may seem at times, to be unreasonable in their attempts to make their concerns known for what they see as unjust disturbances and nuisances. You may want to get involved in activities that help build community spirit, such as Neighbourhood Watch or other groups that help with community projects.